



WCAG 2.1 Level AA Success Criteria

COMPLIANCE AUDIT

For www.skandia.com.co/ley-de-transparencia/paginas/default.aspx | Verdict: Compliant!

accessiBe is the web accessibility **market leader**, powering the accessibility of **tens-of-thousands** of websites, from **small businesses** to industry-leading **enterprises**.

This audit evaluates the adherence level of www.skandia.com.co/ley-de-transparencia/paginas/default.aspx as of Tue Mar 15 2022, to the "Web Content Accessibility Guidelines" (WCAG) 2.1 level AA success criteria.

Below you'll find the results for dozens of tests that focus mainly on 3 categories: **screen-reader** adjustments (for blind users), **keyboard navigation** adjustments (for the motor impaired) and **UI, design, and readability** adjustments (for the vision impaired).

#	Requirement	Relevant	Successes	Failures	Score
1	Elements that behave as buttons but are built using other tags such as span, div, a or others, should include a "role" attribute that equals to "button".	Yes	3	0	100%
Code snapshots of some successful elements					
<pre>INGRESAR </pre>					
<pre><a class="ms-srch-sb-searchLink " id="ctl00_PlaceHolderSearchArea_SmallSearchInputBox1_csr_SearchLink" onclick="EnsureScriptFunc('Search.ClientControls.js', 'Srch.U', function() {\$find(ctl00_PlaceHolderSearchArea_SmallSearchInputBox1_csr).search(\$g...</pre>					
<pre><button id="btnAceptarCookies" class=" " role="button"> Aceptar </button></pre>					
2	Buttons should include text explaining their functionality, and if icons are used as buttons, a screen-reader only text or an "aria-label" attribute should be used for that description.	Yes	3	0	100%
Code snapshots of some successful elements					
<pre>INGRESAR </pre>					
<pre><a class="ms-srch-sb-searchLink " id="ctl00_PlaceHolderSearchArea_SmallSearchInputBox1_csr_SearchLink" onclick="EnsureScriptFunc('Search.ClientControls.js', 'Srch.U', function() {\$find(ctl00_PlaceHolderSearchArea_SmallSearchInputBox1_csr).search(\$g...</pre>					
<pre><button id="btnAceptarCookies" class=" " role="button"> Aceptar </button></pre>					
3	Links should include text that is setting expectations to what page they are leading to. If empty links are used as	Yes	44	0	100%

layout wrapping elements, a screen-reader only text or an "aria-label" attribute should be used for that description.

Code snapshots of some successful elements

```
<a href="/Paginas/Default.aspx" data-acsb-scrape-url="https://acsbase.com/Paginas/Default.aspx">  ...
```

```
<a href="/ley-de-transparencia/Paginas/default.aspx" >Transparencia y <br> <span >acceso a i  
nformación pública</span></a>
```

```
<a class="static menu-item ms-core-listMenu-item ms-displayInline ms-navedit-linkNode " href  
="/ley-de-transparencia/ley-de-transparencia-skandia-fiduciaria/Paginas/default.aspx" ><span cl  
ass="additional-background ms-navedit-flyoutArrow"><span clas...
```

```
<a class="static menu-item ms-core-listMenu-item ms-displayInline ms-navedit-linkNode " href  
="/ley-de-transparencia/ley-de-transparencia-skandia-pensiones/Paginas/default.aspx" ><span  
class="additional-background ms-navedit-flyoutArrow"><span class...
```

```
<a title="SKANDIA Home" class="s4-breadcrumbRootNode " href="/Paginas/Default.aspx" >Ini  
cio</a>
```

```
<a href="/servicio-al-cliente/Paginas/nuestras-oficinas.aspx" target="_blank" aria-label="Open in  
new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data-="true" " aria-lab  
el=" Se abre en una nueva ventana " aria-hidden="false" >...
```

```
<a href="/servicio-al-cliente/contactenos/Paginas/contactenos.aspx" target="_blank" aria-label  
="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data-="true"  
" aria-label=" Se abre en una nueva ventana " aria-hidden="fa...
```

```
<a href="mailto:cliente@skandia.com.co" ><span data-="true" " aria-label=" Haga clic para envi  
ar un correo electrónico " aria-hidden="false" >Haga clic para enviar un correo electrónico</spa  
n> Dirección de correspondencia</a>
```

```
<a href="/servicio-al-cliente/informacion-consumidor-financiero-skandia/quejas-peticiones-y-recl  
amos/Paginas/default.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip  
="Se abre en una nueva ventana" ><span data-="true" " aria...
```

```
<a href="mailto:cliente@skandia.com.co" ><span data="true" " aria-label=" Haga clic para enviar un correo electrónico " aria-hidden="false" >Haga clic para enviar un correo electrónico</span>Notificaciones judiciales</a>
```

4	Links that open in a new tab or a new window should either have an "aria-label" attribute or a screen-reader only element explaining to screen-readers that this opens in a new tab.	Yes	24	0	100%
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Code snapshots of some successful elements

```
<a href="/servicio-al-cliente/Paginas/nuestras-oficinas.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" Se abre en una nueva ventana " aria-hidden="false" >...
```

```
<a href="/servicio-al-cliente/contactenos/Paginas/contactenos.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" Se abre en una nueva ventana " aria-hidden="fa...
```

```
<a href="/servicio-al-cliente/informacion-consumidor-financiero-skandia/quejas-peticiones-y-reclamos/Paginas/default.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria...
```

```
<a href="/recomendaciones-de-seguridad/skandia-contribuye-con-su-seguridad/seguridad-en-skandia/Paginas/default.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-labe...
```

```
<a href="/Sala-de-prensa/default.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" Se abre en una nueva ventana " aria-hidden="false" >Se abre en una nueva ve...
```

```
<a href="/sitios/centroderegistros/Documentos/Ley-Transparencia/mision-vision-skandia.png" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" Este enlace abre una im...
```

```
<a href="/sitios/centroderegistros/Documentos/Ley-Transparencia/directorio-asociacion-administradoras-fondos-pensiones-cesantias.pdf" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="t...
```

```
<a href="/sitios/centroderegistros/Documentos/Ley-Transparencia/directorio-asociacion-fiduciaria.pdf" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" Este enlace ...
```

```
<a href="https://www.youtube.com/c/SkandiaColombiaSK/videos" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" YouTube " aria-hidden="false" >YouTubeSe abre en una ...
```

```
<a href="/responsabilidad-social/Paginas/responsabilidad-social.aspx" target="_blank" aria-label="Open in new window" data-acsb-tooltip="Se abre en una nueva ventana" ><span data="true" " aria-label=" Se abre en una nueva ventana " aria-hidden="...
```

5	An H1 title provides information to blind-users using screen-readers of what the main topic of the page is and each page should have exactly one H1 title.	Yes	Pass	-	100%
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Code snapshots of some successful elements

```
<h1 >Transparencia y acceso a información pública</h1>
```

6	HTML title elements (H1-6) should have texts. If images or links are used, they should include an alternative or screen-reader only text.	Yes	8	0	100%
---	---	-----	---	---	------

7	Elements that visually appear as titles but are coded with a non-heading HTML Tag should include a "role" attribute that equals to "heading" or have their tags fixed.	No	0	0	-
---	--	----	---	---	---

8	Title levels should not be skipped and should be built with consistent hierarchy. For example: you cannot have "h4" titles and "h2" titles without having "h3" titles.	No	0	0	-
---	--	----	---	---	---

9	Interactive elements such as links, buttons and form fields should all be navigable using the keyboard by either using a focusable element (a, button, input, etc.) or including the "tabindex" attribute that equals to "0".	Yes	Pass	-	100%
---	---	-----	------	---	------

10	Interactive elements that can be navigated using the keyboard should be surrounded by a visual outline whenever they are focused.	Yes	Pass	-	100%
----	---	-----	------	---	------

11	Active popups should include an "aria-modal" attribute that equals to "true", and a "role" attribute that equals to "dialog", so screen-reader users know how to navigate within it.	No	0	0	-
12	Every page should include hidden links that by clicking on them (either using keyboard navigation or a screen-reader), the user will "skip" certain blocks directly to main landmarks such as main content, menu or footer.	Yes	Pass	-	100%
13	Elements that are hidden using CSS manipulations (opacity, height, text-indent, off-canvas, etc.) should be wrapped inside an element with an "aria-hidden" attribute that equals to "false", or include it directly, and have it dynamically changed to "true" when they become visible.	No	0	0	-
14	Elements that are hidden using CSS manipulations (opacity, height, text-indent, off-canvas, etc.) should include a "tabindex" attribute that is below 0, and have it dynamically changed to 0 when they become visible.	No	0	0	-
15	Menus should either be built using the HTML5 "nav" element or include a "role" attribute that equals to "menu" or "navigation" to indicate a navigation landmark for screen-readers.	Yes	2	0	100%

Code snapshots of some successful elements

```
<ul class="s4-breadcrumb" > <li class="s4-breadcrumbRootNode"><span class="s4-breadcru
mb-arrowcont acsb-bg-image" aria-hidden="true" ><span style="height:16px;width:16px;positio
n:relative;display:inline-block;overflow:hidden;" class="s4-clust s4-b...
```

```
<ul data-acsb-menu="ul" > <li data-acsb-menu="li" data-acsb-menu-root="true"> <a href="https://
www.youtube.com/channel/UCBkvnW9tFpaNZaNe8zbxPy...
```

16	Menu items that have a dropdown menu include an "aria-haspopup" attribute that equals to "true".	No	0	0	-
17	Menu items that have a dropdown menu include an "aria-expanded" attribute that equals to "false" that changes to "true" and back when opening or closing the dropdown.	No	0	0	-

18	Images should have an alternative text description that describes both the objects and the embedded text that the image contains, using the "alt" attribute.	No	0	0	-
19	Background images that are not just for decoration purposes and should have the same treatment as standard images and include a "role" attribute that equals to "img" and an alternative text description in an "aria-label" attribute.	No	0	0	-
20	Font icons, SVG or images that are being used as spacers, decorations or their purpose is already described by the content should include a "role" attribute that equals to "presentation" or "none".	Yes	18	0	100%

Code snapshots of some successful elements

```
<span id="DeltaDelegateControls" aria-hidden="true" data-acsb-force-hidden="true" > </span>
```

```
<span id="DeltaBreadcrumbDropdown" aria-hidden="true" data-acsb-force-hidden="true" > </span>
```

```
<i class="fa fa-phone" aria-hidden="true" data-acsb-force-hidden="true" ></i>
```

```
<span class="Principal01" aria-hidden="true" data-acsb-force-hidden="true" > </span>
```

```
<span class="Principal02" aria-hidden="true" data-acsb-force-hidden="true" > </span>
```

```
<span class="Principal03" aria-hidden="true" data-acsb-force-hidden="true" > </span>
```

```
<span id="WebPartCaptionWPQ6" aria-hidden="true" data-acsb-force-hidden="true" ></span>
```

```
<span id="ms-pageDescriptionImage" class="acsb-bg-image" aria-hidden="true" data-acsb-force-hidden="true" > </span>
```

```
<span id="WebPartCaptionWPQ2" aria-hidden="true" data-acsb-force-hidden="true" ></span>
```

```
<span id="WebPartCaptionWPQ4" aria-hidden="true" data-acsb-force-hidden="true" ></span>
```

21	Figure elements that are used to display images should have a "role" attribute that equals to "none" and the image provide itself should provide the description using an "alt" attribute.	No	0	0	-
22	Every "area" element of a "map" tag should be regarded as a standard image and receive an alternative text description using an "alt" attribute.	No	0	0	-
23	Small or hidden tracker pixel images (often used for analytics or marketing purposes) should include a "role" attribute that equals to "none" or "presentation" so they are excluded from screen-readers.	No	0	0	-
24	Form fields should either include an "aria-label" attribute or a connected LABEL element describing the requirement of the field (email, phone, name, etc.).	Yes	Pass	-	100%

Code snapshots of some successful elements

```
<input type="text" value="Búsqueda..." maxlength="2048" accesskey="S" title="Búsqueda..." id="ctl00_PlaceHolderSearchArea_SmallSearchInputBox1_csr_sbox" autocomplete="off" autocorrect="off" onkeypress="EnsureScriptFunc('Search.ClientControls.js', 'Sr...
```

25	Form elements cannot have the same ID, or else their corresponding label will provide false information.	No	0	0	-
26	Required form fields should include an "aria-required" attribute that equals to "true" so blind users using screen-readers know their validation.	No	0	0	-
27	The validity status of every form element must be represented in the code at all times using the "aria-invalid" attributes and the "true/false" values, and change dynamically when the status changes.	No	0	0	-
28	aria-describedby and aria-labeledby attributes should be connected by ID to an element that either has text description or an "aria-label" attribute.	Yes	Pass	-	100%

Code snapshots of some successful elements

```
<div id="ctl00_PlaceHolderMain_ctl01__ControlWrapper_RichHtmlField" class="ms-rtestate-fie  
ld" style="display:inline" aria-labelledby="ctl00_PlaceHolderMain_ctl01_label" ><p ></p></div>
```

- | | | | | | |
|----|---|-----|------|---|------|
| 29 | All forms should have a submission button that is built as an input type "submit" or a "button" element, or include a "role" tag that equals to "button". Buttons can be hidden if the form can be submitted using the Enter key. | Yes | Pass | - | 100% |
|----|---|-----|------|---|------|

Code snapshots of some successful elements

```
<form method="post" action="/render?processor=true&token=62311022fdcf6000f71ee3  
9" onsubmit="javascript:return WebForm_OnSubmit();" id="aspnetForm" role="search" data-acs  
b-form-uuid="a3cbo3u2u0th" data-acsb-form-type="cart"> <div class="aspNetHid...
```

- | | | | | | |
|----|---|-----|------|---|------|
| 30 | Search forms should include a "role" tag that equals to "search" (or be wrapped by one) to indicate a search landmark for screen-readers. | Yes | Pass | - | 100% |
|----|---|-----|------|---|------|

Code snapshots of some successful elements

```
<form method="post" action="/render?processor=true&token=62311022fdcf6000f71ee3  
9" onsubmit="javascript:return WebForm_OnSubmit();" id="aspnetForm" role="search" data-acs  
b-form-uuid="a3cbo3u2u0th" data-acsb-form-type="cart"> <div class="aspNetHid...
```

- | | | | | | |
|----|--|-----|------|---|------|
| 31 | The title tag of the HEAD section (also the title that appears in the browser tab and Search Engine result pages) should exist and describe the name of the current webpage for screen-reader users. | Yes | Pass | - | 100% |
|----|--|-----|------|---|------|

Code snapshots of some successful elements

```
<title> Páginas - Transparencia y acceso a información pública </title>
```

- | | | | | | |
|----|--|-----|------|---|------|
| 32 | The HTML tag should include a "lang" attribute that represents the main language of the webpage so screen-readers can calibrate on it for blind users. | Yes | Pass | - | 100% |
|----|--|-----|------|---|------|

Code snapshots of some successful elements

```
<html dir="ltr" lang="es-ES" style="" class="js flexbox flexboxlegacy canvas canvastext webgl no-touch geolocation postmessage websqldatabase indexeddb hashchange history draganddrop websockets rgba hsla multiplebgs backgroundsize borderimage border...
```

33	The meta viewport tag should allow vision impaired users to pinch-zoom at least double the standard scaling using the user-scalable="yes" and maximum-scale={2 or higher} content strings.	Yes	Pass	-	100%
----	--	-----	------	---	------

Code snapshots of some successful elements

```
<meta name="viewport" content="width=device-width, initial-scale=1, minimum-scale=1, user-scalable=yes">
```

34	Landmarks such as main content and footer should be built using their corresponding HTML5 element or include a description using an "aria-label" attribute and a "role" tag that equals to "contentinfo" or "main". Landmarks such as search and navigation are tested in other sections.	Yes	3	0	100%
----	---	-----	---	---	------

Code snapshots of some successful elements

```
<main role="presentation"> <!--Header--> <div class="header ms-dialogHidden "> <div class="wrapper"> <div class="container"> <...
```

```
<footer data-acsb-page-footer="true" role="contentinfo" aria-label="Pie de página"> <div class="contenedor-firmas"> <div class="contenedor-firmas-vigiladas"> <div class="firmas-vigiladas-img">INGRESAR </a>
```

```
<div class="ms-rtestate-field "><h2 > <a href="/ley-de-transparencia/Paginas/default.aspx" >Transparencia y <br > <span >acceso a información pública</span></a></h2></div>
```

```
<h2 > <a href="/ley-de-transparencia/Paginas/default.aspx" >Transparencia y <br > <span >acceso a información pública</span></a></h2>
```

```
<a href="/ley-de-transparencia/Paginas/default.aspx" >Transparencia y <br > <span >acceso a información pública</span></a>
```

```
<span >acceso a información pública</span>
```

```
<span class="menu-item-text ">Transparencia y acceso a información pública - Skandia Fiduciaria S.A.</span>
```

```
<span class="menu-item-text ">Transparencia y acceso a información pública - Skandia Pensiones y Cesantías S.A.</span>
```

```
<a title="SKANDIA Home" class="s4-breadcrumbRootNode " href="/Paginas/Default.aspx" >Inicio</a>
```

```
<span class="s4-breadcrumbCurrentNode ">Transparencia y acceso a información pública</span>
```

```
<div class="ms-rtestate-field " data-acsb-main="true" role="main"><h1 >Transparencia y acceso a información pública</h1></div>
```

38	Carousels should include an "aria-label" attribute that equals to "carousel"/"slider" or something else that indicates the functionality, as well as be tagged as a	No	0	0	-
----	---	----	---	---	---

landmark for screen-readers using a "role" tag that equals to "contentinfo".

39	Control elements such as next and previous icons should include an "aria-label" attribute or a screen-reader only text that explains the functionality to screen-readers.	No	0	0	-
40	A common accessibility mistake is to treat carousels as live regions using the "aria-live" attribute and the "polite" or the "assertive" values. Using this practice will cause screen-readers to cut and skip announcements.	No	0	0	-
41	Carousel pagination items (usually used as small dots at the bottom of the carousel) should indicate their functionality and slide number they control using an "aria-label" and a screen-reader only text.	No	0	0	-
42	Tables that are being used as layout structures should include a "role" attribute that equals to "presentation" to indicate to screen-readers that it is not really a table.	No	0	0	-
43	If nested tables are used (a table element within a table cell), set the nested tables "role" attribute to "presentation".	No	0	0	-
44	Tables that are missing a THEAD row with TH elements, should include a "role" attribute that equals to "rowheader" on the TD elements of the TR that represents the visual table headings.	No	0	0	-
45	Visually deleted texts (often used to show a previous price of a sale) should include an "aria-label" attribute or a screen-reader only text that explains this is deleted text.	No	0	0	-
46	Breadcrumbs main element should include a "role" attribute that equals to "navigation" and an "aria-label" attribute that describes the functionality."	Yes	2	0	100%

Code snapshots of some successful elements

```
<div class="ms-breadcrumb-top" > <div class="ms-breadcrumb-dropdownBox" style="display:none;" > <span id="DeltaBreadcrumbDropdown" aria-hidden="true" data-acsb-force-hidden=...
```

```
<ul class="s4-breadcrumb" > <li class="s4-breadcrumbRootNode"><span class="s4-breadcr  
mb-arrowcont acsb-bg-image" aria-hidden="true" ><span style="height:16px;width:16px;positio  
n:relative;display:inline-block;overflow:hidden;" class="s4-clust s4-b...
```

47	Ratings/scores that are represented visually using stars, meters or other indicators should either have an "aria-label" attribute or a screen-reader only texts conveying the score/rate.	No	0	0	-
48	Making use of an accessibility interface helps to ensure that vision impaired users can adjust some of the UI and the design (font-size, colors, spacing, etc.) to their needs. It is not a compliance requirement, but can help to improve compliance.	Yes	Pass	-	100%
49	Iframe elements should include a "title" or an "aria-label" attribute explaining the purpose, the functionality or the destination of the iframe, or be tagged hidden for screen-readers if irrelevant.	Yes	8	0	100%

Code snapshots of some successful elements

```
<iframe src="/Style Library/Skandia/ZonaTransaccional/Index.html" width="100%" height="170"  
frameborder="0" aria-hidden="true" > </iframe>
```

```
<iframe src="/Style Library/Skandia/ZonaTransaccional/Index.html" width="100%" height="100"  
frameborder="0" aria-hidden="true" > </iframe>
```

```
<iframe id="modal_1" class="_modal" height="100%" src="/chat/FormChatServCliente/popup_  
clientselect_02_om2014.html" frameborder="0" width="100%" aria-hidden="true" > </iframe>
```

```
<iframe id="modal_2" class="_modal" height="100%" src="/chat/emerald/pagina_web/form_ll  
mada-cita_pagpublica.html" frameborder="0" width="100%" aria-hidden="true" > </iframe>
```

```
<iframe id="modal_3" class="_modal" height="100%" src="/chat/emerald/pagina_web/form_co  
ntacto_pagpublica.html" frameborder="0" width="100%" aria-hidden="true" > </iframe>
```

```
<iframe id="modal_4" class="_modal" height="100%" src="/chat/FormChatServCliente/popup_  
clientselect_02_om2014.html" frameborder="0" width="100%" aria-hidden="true" > </iframe>
```

```
<iframe id="modal_5" class="_modal" height="100%" src="/chat/FormChatServCliente/formular  
io_contacto.html" frameborder="0" width="100%" aria-hidden="true" > </iframe>
```

```
<iframe name="_hjRemoteVarsFrame" title="_hjRemoteVarsFrame" id="_hjRemoteVarsFram  
e" src="https://vars.hotjar.com/box-acca23410e696f2ca3087d947271c3d0.html" style="display:  
none !important; width: 1px !important; height: 1px !important; opacity: 0 !i...
```